

STA DATA RECOVERY

Providing fast and affordable data recovery services

Please take the time to fill out this form as thoroughly as possible. The more information we have the more chance there is we will recover your data.

CLIENT CONTACT INFORMATION

Company Name:	Contact Name:	Contact Position:
Return Shipping Address:	Phone:	
	Cell Phone:	
	Fax:	
	E-mail:	

GENERAL RECOVERY INFORMATION

Media/File Type:	Operating System:	File System:
Manufacturer:	Storage Capacity:	Estimated amount of data to recover:
Please list the most important data and/or files to be recovered:	How would you prefer your data returned?	
Please give a brief description of the events leading to your data loss:		

NDA, Terms and Conditions

Client Authorization:

- 1: The client hereby gives full authorization to System Technology Associates, Inc., its employees and agents to evaluate, receive and transfer any applicable Media, data or equipment to, from and between any of their laboratories and affiliates.
- 2: The client gives permission to System Technology Associates, Inc. to perform an evaluation of the data loss in order to give a more accurate quote.

Limited Liability:

- 1: System Technology Associates, Inc. makes no guarantee that data recovery will be successful.
- 2: System Technology Associates, Inc. will not be held responsible for any damage due to shipping or transfer of equipment.
- 3: System Technology Associates, Inc. will not be responsible for damage to data or equipment during the recovery process.
- 4: System Technology Associates, Inc. will not be held responsible for any loss of revenue, time, data loss, or equipment damage. The client understands this is a risk of the data recovery process.

Legal Rights:

- 1: The client shall maintain sole ownership over any data and equipment sent to System Technology Associates, Inc.
- 2: System Technology Associates, Inc. agrees to an absolute non-disclosure agreement on every recovery case.

Limited Data Warranty:

- 1: System Technology Associates, Inc. will hold recovered data for a period of 10 days after providing the client with a copy of the recovered data.
- 2: Should the data arrive damaged due to shipping System Technology Associates, Inc. will provide a new copy of the working data if alerted within the stated 10 Days.
- 3: All data will be destroyed after 10 days for client security.
- 4: Any equipment unclaimed for 30 days will be disposed of after an attempt to contact the client is made.

Shipping:

- 1: All shipping costs are the responsibility of the client regardless of the status of the recovery.

Payment:

- 1: Full payment is due upon completion of a successful recovery.
- 2: Any evaluation fees will be paid prior to the evaluation being performed.
- 3: In order to receive your data, you must pay us in full.
- 4: System Technology Associates, Inc. accepts Visa, Discover, MasterCard, American Express, Pre-paid Money Order and Checks pending approval.

Data Guarantee:

- 1: Your recovery comes with a data guarantee.
- 2: If your recovery is not as promised System Technology Associates, Inc. will do everything in our power to rectify the recovery in question or we will provide a full or partial refund if notified within 10 Days.

Accepted by: (Signature)	Date: (MM/DD/YY)
Print Name:	